stc

PARTNER USE CASE
For Internal Use Only

Revenue
Undisclosed

Deployment Location
Salmiya, Hawalli

Go Live Date
TBD

Industry
Telecommunication

Products

Oracle E-Business Suite

Oracle Talent acquisition Cloud
- Oracle Taleo Platform Cloud Service
- Oracle Taleo Recruiting Cloud Service
- Oracle Taleo Analytics Cloud Service
- Oracle Taleo Sourcing Cloud Service

Oracle Procurement Notification Process
- Oracle Procurement
- Oracle Sourcing
- Oracle iSupplier

Hybrid Mobile App for iOS and Android
- Oracle Self Service HRMS
- Oracle Time & Labor
- Oracle Training Management
- Oracle Performance Management
- Oracle Talent Acquisition cloud service

Summary

STC Kuwait, a premier digital leader, spearheads innovation and digital transformation in Kuwait. Partnering with **FourthSquare**, they sought an advanced technological overhaul to optimize recruitment, improve operations, and enhance employee experience through a hybrid mobile app.

Challenge

STC's recruitment system needed overhaul with the objective of enhancing efficiency,reducing costs and replacing existing system with a more user-friendly application. They also needed better procurement processes to enhance user experience, streamlining operations, and addressing system inefficiencies. Furthermore, they wanted integrate a mobile app, aiming to empower employees and managers to efficiently manage their information.

Objective

Modernize STC's recruitment system, enhance procurement processes, and extend HRMS functionalities to a mobile app, all aimed at improving efficiency, reducing costs, and empowering employees.

Solution

With FourthSquare's support, STC Kuwait successfully implemented **Oracle Cloud SaaS**, a transformative cloud-based platform that strategically integrates key advantages for comprehensive enhancement. This initiative streamlined the recruitment process by utilizing Oracle Talent Acquisition Cloud alongside Oracle Core HR applications (EBS), optimizing recruitment and onboarding processes while significantly reducing hiring costs. Moreover, Oracle Procurement Enhancement optimized procurement processes, ensuring stakeholders had real-time information and facilitating timely completion of pending processes through reminders and escalation protocols. Additionally, the implementation of a Hybrid Mobile App for iOS and Android improved employee experience, serving as an internal communication tool, granting access to vital information, and enabling swift response to requests, thereby enhancing overall efficiency and turnaround time.

FourthSquare

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Business Impact & Benefits

Recruitment Streamlining
Integration of Oracle Talent Acquisition Cloud and Core HR applications streamlined processes, saving costs and improving efficiency.

Procurement Optimization
Oracle Procurement Enhancement ensured timely completion, enhancing efficiency and reducing delays.

Mobile App Efficiency
Hybrid Mobile App for iOS and Android improved communication, access to information, and response efficiency, boosting productivity and satisfaction.